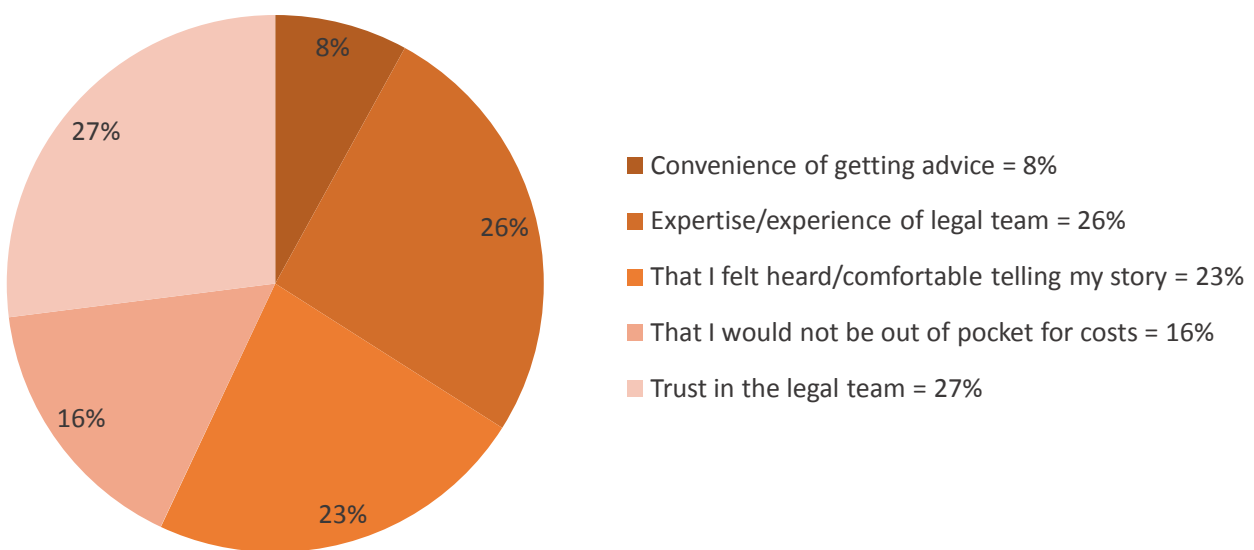


As a boutique law firm, the team at Polaris are committed to making sure that the experience of everyone who engages with us is as good as it can be.

To understand how we're doing and to help us continually improve, we sought direct feedback from customers who have engaged with us either as a current client or as someone looking for legal representation.

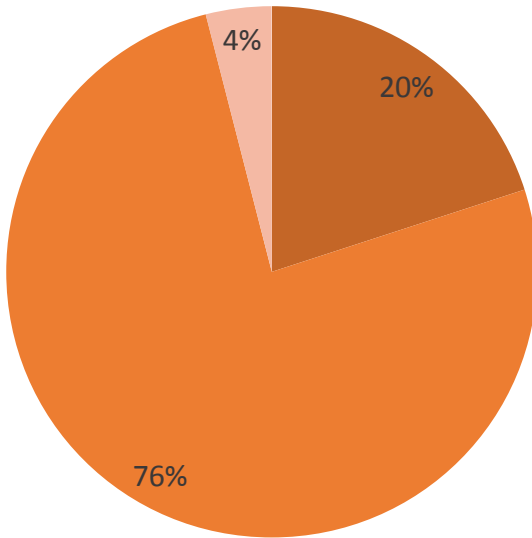
We're delighted to share the results.

What was Important when Seeking Legal Assistance*



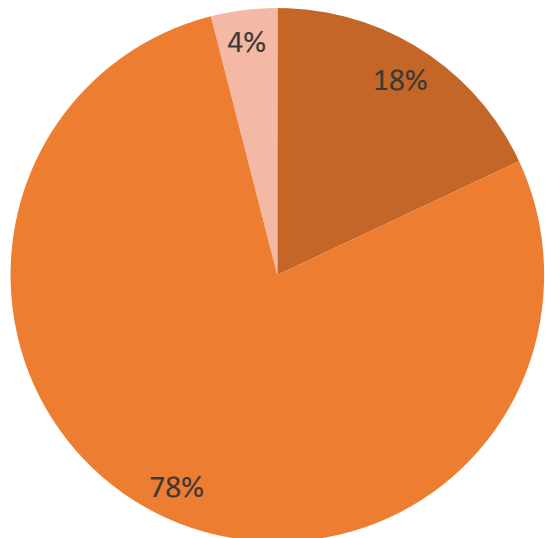
Overall Experience

■ Good ■ Very good ■ No response



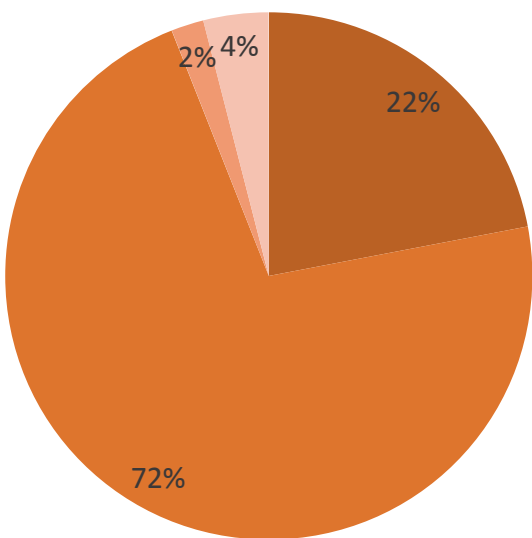
Our Listening Skills

■ Good ■ Very good ■ No response



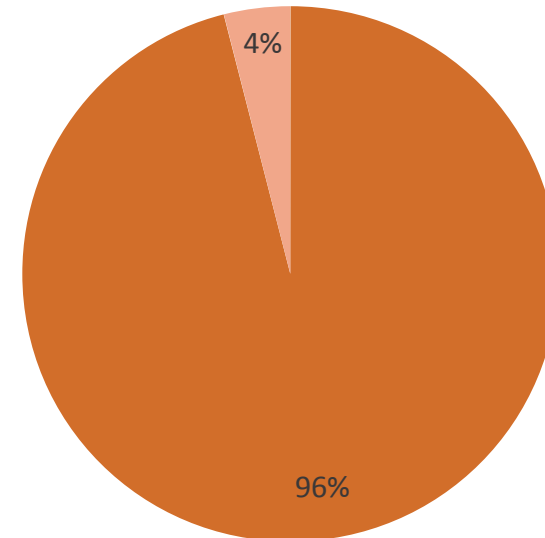
Our Follow Through on Commitment

■ Good ■ Very good ■ Neutral ■ No response



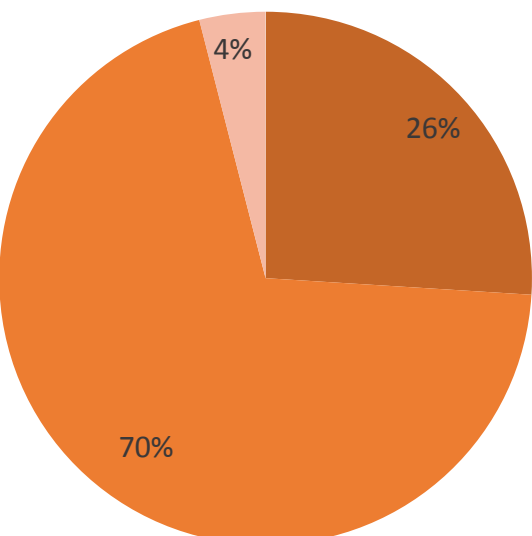
Our Level of Respect

■ Very good ■ No response



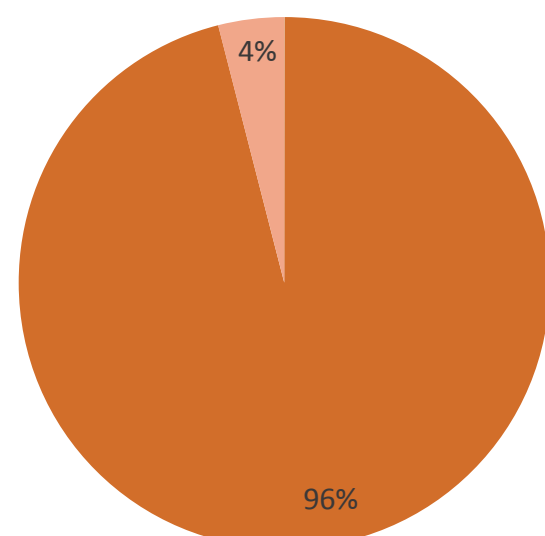
Keeping You Involved and Informed

■ Good ■ Very good ■ No response



Would You Recommend Polaris Lawyers?

■ Yes ■ No response



* Respondents were able to select more than one response

54 respondents completed the survey in July 2019